

## Frequently Asked Questions:

### Do you deliver to your customers?

- Yes, we deliver each cart on your rental start date and return to pick up early morning of your rental end date.

### What are your rental rates?

- Our rental rates vary by season. Please refer to the “Cart Rental Rates” page for pricing information.

### Are your carts gas powered or electric?

- Our golf carts and LSVs are electric. Each cart is delivered with a 12-gauge extension cord and charger.

### How do we book a cart?

- The easiest way to book a vehicle is to do so from the “Reserve Now” page. You may also book over the phone with one of us. Please give us a call with any rental questions.

### Can we drive your carts on the beach?

- No. Our carts may not be driven on the beach and will not operate in sand.

### How old do you have to be to drive one of your carts?

- You must be at least 21 years old with a valid driver’s license and automobile insurance.

### What is your Cancellation Policy?

- We understand that sometimes plans change. If you cancel your booking at least 30 days prior to your rental start date, we will issue a rental rate refund LESS a \$15 administrative fee. If you cancel your booking less than 30 days prior to your rental start date, no refund is guaranteed. We will attempt to re-rent the cart. If we are successful, we will issue a refund for the rental amount LESS any difference in rental rate and LESS a \$15 administrative fee. All refunds are issued by company check and are mailed within seven days from the date you speak with us to request a cancellation.
- No refunds are given for emergencies, inclement weather, hurricane/storm evacuations or early departures.